



Program

Type:	Finance / Customer Service		
Title:	Rate Assistance		
Description:	Provides guidance for implementing a discounted water rate for qualified low income customers.		
Review Date:	01/01/22	Initial Date:	06/20/19
Review Cycle:	2 Years		

The Rate Assistance Program is a discounted water rate program designed to assist eligible low-income households to have affordable water service. The Program institutes a discounted Basic Service Charge as well as a Uniform Rate for water consumption equal to Tier One (1) of the District's Potable Water Rate.

The applicant must be an individually metered residential customer in the District's service area and enrolled in the PG&E California Alternate Rate for Energy (CARE) program to be eligible to participate in the Rate Assistance Program. The customer must also demonstrate efficient water use and commit to notify the District when their eligibility expires. The program is not transferable with property. If granted, the discounted water rates are not applicable to prior billing periods.

Participants must renew their enrollment in the program annually and provide proof of continued eligibility. The District provides notification to program participants and may revoke the participation status if no annual renewal has occurred.

The Rate Assistance Program is funded from property tax revenue. The discounted rates can be changed by the Board of Directors from time to time.