



How to Read Your Water Meter

Locate and Open Your Water Meter Box:

In most cases, the water meter box is located at the front of the property, near the street. It is in a large concrete box labeled "WATER," or may have a plastic lid with the District logo. To view the water meter, open the box by lifting the lid. All District meters have an antenna wired into the box lid. The connecting wires are low-voltage and are safe to handle. When opening your meter box:

DO

- Lift the lid slowly to not strain the wiring
- Be mindful of spiders and other insects that often nest in meter boxes
- Use a tool such as a large screwdriver, if needed
- Call District customer service at (831) 438-2363 if you are unable to find your water meter, or if the lid is stuck

DO NOT

- Lift the lid aggressively or abruptly
- Attempt to force open a stuck lid
- Tug on or disconnect the meter's wiring
- Attempt to adjust, modify, or remove the meter
- Open or close the District's shutoff valve located before (street-side of) the meter

Read Your Meter

You will need to open the protective cap on the top of the meter to read it. If you are a residential customer, your water meter might look like the one pictured. Some water meters are slightly different. The two key features of all water meters are the low-flow indicator and the meter register.

Low-Flow Indicator

The low-flow indicator will rotate whenever water flows through the water meter, even when rate of flow is very slight. The speed of the indicator's rotation corresponds to the rate of water flow. This can be used to determine if there is a leak on your property. Low-flow indicators vary in color and shape, but all analog meters will have one present. Watch the flow indicator for a minimum of 1 minute, as movement may be extremely slow. **For meters with a digital readout:** Open the display cover, then close it for four (4) seconds, then reopen it again. The display will read the flow rate in gallons per minute.

Meter Register

The meter register records water use in gallons. The number displayed on the register is the total amount of water that has gone through the meter since it was installed. Customers can use a stopwatch to calculate flow rate if the register is indicating consumption. Flow rate and daily usage can also be viewed on the District's WaterSmart portal, with a 24 hour delay. For more information about WaterSmart please visit www.svwd.org/i-meters.



Typical meter display: Low-flow indicator circled in red and register highlighted in blue

For assistance locating your meter or to shut off service during a water emergency call (831) 438-2363